

Model 721

Discussion Thread

Response (Norm) 4/5/2007 8:56:39 AM

Dear Jim:

Thank you for your response.

Customer (Jim McKelvey) 4/2/2007 9:12:37 PM

Declared unsafe not demand. my miss spelling.

Sorry

Response (Norm) 4/2/2007 12:19:29 PM

Dear Jim:

The Model 700 bolt action rifle, and its predecessors the Model 721, 722, and 725, has been one of Americas premier hunting rifles for over 40 years. Over 4 million of these rifles have been sold to hunters, target shooters and law enforcement agencies across the US. When used following the rules of safe gun handling, including proper maintenance, and not inappropriately altered, the Remington Model 700 is a safe rifle. If you or someone you know is having a Remington rifle fire when the safety is removed, the firearm should be sent to Remington for evaluation. We can send a pre-paid UPS ground shipping label if there is a concern with shipping fees.

For U.S. repairs, please follow these guidelines:

1. Record the serial number of your firearm before sending it to us.
2. Pack your firearm for safety and to prevent further damage in shipping and handling. Preferably, ship in a firearm box, not a hardcase.
3. Remove all accessories from your firearm to prevent loss or damage. This would include scope, slings, or extra choke tubes.
4. Enclose a letter with the firearm detailing the model name or number of your firearm and serial number along with a full description of the problem. Be sure to include your full name and address (P.O. Box and Street Address), including zip code, daytime telephone number, and e-mail address.
5. Ship your firearm by either United Parcel Service (UPS) or Parcel Post (US Post Office). Remington is not responsible for damage or loss during shipment, so you may elect to purchase insurance from your carrier. Customer is responsible for shipping charges to the factory.

For U.S. repairs only, ship to:

Remington Arms Company, Inc.

Attn: Arms Services Division/Repairs

14 Hoefler Avenue

Ilion, NY 13357

WARNING: DO NOT SEND LIVE OR SPENT SHELLS IN YOUR FIREARM OR IN THE SAME BOX WITH THE FIREARM. THIS IS A VIOLATION OF FEDERAL LAW. IF YOU FEEL YOU MUST SEND SPENT SHELLS PLEASE SEND THEM IN A SEPARATE PACKAGE AND INCLUDE NAME, ADDRESS (WITH ZIP CODE), TELEPHONE AND MODEL AND SERIAL NUMBER OF YOUR FIREARM.

If you have any questions as to the warranty on Remington firearms, please refer to our <http://www.remington.com/support/warranty.htm> target=blank>Firearms Warranty </a>.

Customer (Jim McKelvey) 3/31/2007 9:08:20 PM

Grandmas gun. locked up for over 20 years. demand unsafe. while the safety is on and the rifle is carried and strapped to horses and moved about in a normal fashion the trigger can get set to where the safety becomes the trigger. this gun has shot camp stoves a truck. plus it ripped open a cousin thumb. Dad said he had taken it to three different gun smiths but no one could fix it. Is there any new info on this problem and is there any place were i can get this fixed?