

700 ADL

Discussion Thread

Response (Pete) 7/30/2007 5:39:42 AM

We regret that you are experiencing problems with your firearm. Based on the information you have provided, we suggest that you send your firearm to our Ilion, NY facility.

You can print the factory repair form and instructions at the following section of our site.

http://www.remington.com/support/repair_services/factory_repair_form.asp

Or follow these guidelines if in the US:

1. Record the serial number of your firearm before sending it to us.
2. Pack your firearm for safety and to prevent further damage in shipping and handling. Preferably, ship in a firearm box, not a hardcase.
3. Remove all accessories from your firearm to prevent loss or damage. This would include scope, slings, or extra choke tubes.
4. Enclose a letter with the firearm detailing the model name or number of your firearm and serial number along with a full description of the problem. Be sure to include your full name and address (P.O. Box and Street Address), including zip code, daytime telephone number, and e-mail address.
5. Ship your firearm by either United Parcel Service (UPS) or Parcel Post (US Post Office). Remington is not responsible for damage or loss during shipment, so you may elect to purchase insurance from your carrier. Customer is responsible for shipping charges to the factory.

For U.S. repairs only, ship to:

Remington Arms Company, Inc.
Attn: Arms Services Division/Repairs
14 Hoefler Avenue
Ilion, NY 13357

WARNING: DO NOT SEND LIVE OR SPENT SHELLS IN YOUR FIREARM OR IN THE SAME BOX WITH THE FIREARM. THIS IS A VIOLATION OF FEDERAL LAW. IF YOU FEEL YOU MUST SEND SPENT SHELLS PLEASE SEND THEM IN A SEPARATE PACKAGE AND INCLUDE NAME, ADDRESS (WITH ZIP CODE), TELEPHONE AND MODEL AND SERIAL NUMBER OF YOUR FIREARM.

If you have any questions as to the warranty on Remington firearms, please refer to the following section of our site.

<a <http://www.remington.com/support/warranty/>

Response (Howerton) 7/30/2007 5:26:38 AM

Dear Bryan:

Thanks for visiting Remington Country! We appreciate your interest and support of Remington products. The following link will be a source of information on our Safety Modification on the Model 700's. If the serial # is not within the ranges stated, please contact our Repair Department at 800-243-9700 for instructions on getting the firearm back to the factory for evaluation!

Customer (Bryan Finch) 7/27/2007 4:06:40 PM

I have a Remington 700 ADL that fires when I have a round in the chamber and I put the safety on and it will fire if a round is in the chamber and I take the safety off. I am very concerned about this and will not use this rifle again until I can be sure it will only fire when I pull the trigger. Help please as this has already cost me a hole in the truck and one in the tire!