

Trigger sear breakage

Discussion Thread

Response (Norm) 12/21/2007 5:25:21 AM

Dear Lyle:

Thank you for your response. We will need to have the entire gun at the factory as we are able to work on just parts.

Customer (Lyle Smith) 12/21/2007 3:30:59 AM

I will forward the Trigger assembly to your factory as requested. This is a Firearm safety issue and therefore I believe you should be aware if you are not already, that there may be other potential similar 700ML that could have the same defect. Lyle

Response (Norm) 12/20/2007 11:13:24 AM

Dear Lyle:

We regret that you are experiencing problems with your firearm. Based on the information you have provided, we suggest that you send your firearm to our Ilion, NY facility.

You can print the factory repair form and instructions at the following section of our site.

http://www.remington.com/support/repair_services/factory_repair_form.asp

Or follow these guidelines if in the US:

1. Record the serial number of your firearm before sending it to us.
2. Pack your firearm for safety and to prevent further damage in shipping and handling. Preferably, ship in a firearm box, not a hardcase.
3. Remove all accessories from your firearm to prevent loss or damage. This would include scope, slings, or extra choke tubes.
4. Enclose a letter with the firearm detailing the model name or number of your firearm and serial number along with a full description of the problem. Be sure to include your full name and address (P.O. Box and Street Address), including zip code, daytime telephone number, and e-mail address.
5. Ship your firearm by either United Parcel Service (UPS) or Parcel Post (US Post Office). Remington is not responsible for damage or loss during shipment, so you may elect to purchase insurance from your carrier. Customer is responsible for shipping charges to the factory.

For U.S. repairs only, ship to:

Remington Arms Company, Inc.
Attn: Arms Services Division/Repairs
14 Hoefler Avenue
Ilion, NY 13357

WARNING: DO NOT SEND LIVE OR SPENT SHELLS IN YOUR FIREARM OR IN THE SAME BOX WITH THE FIREARM. THIS IS A VIOLATION OF FEDERAL LAW. IF YOU FEEL YOU MUST SEND SPENT SHELLS PLEASE SEND THEM IN A SEPARATE PACKAGE AND INCLUDE NAME, ADDRESS (WITH ZIP CODE), TELEPHONE AND MODEL AND SERIAL NUMBER OF YOUR FIREARM.

If you have any questions as to the warranty on Remington firearms, please refer to the following section of our site.

<a <http://www.remington.com/support/warranty/>

BARBER - RE 0011773

Customer (Lyle Smith) 12/20/2007 4:29:06 AM

the trigger sear broke in two pieces on a Model 700 ML (Muzzleload) for no apparent reason. This was a extreme safety hazard- As soon as the bolt was closed and the Safety released, it would fire. This is the second incident which I have heard of where this has happened. Please explain? What is Remington doing or done about this?

BARBER - RE 0011773

RE0011713