

**BARBER - RE 0011785**

710 Safety malfunction

Discussion Thread

Response (Howerton) 3/27/2008 8:15:46 AM

You will not need anything from Remington to take your firearm in for evaluation. We would suggest possibly having a copy of the original receipt to validate the warrant period.

Customer (Karl Byman) 3/26/2008 4:35:26 PM

I was out of the country when my question (below) was answered, I would like to take my rifle to the following location,

Allison & Carey Gun Works, Inc.

17311 SE Stark

Portland, OR 97233

Phone: 503-256-5166

To have it checked out. Do I need a new incident number? I will be in the Portland area on Monday 3/31. Please advise.

Thank You,

Karl Byman

Recently you requested personal assistance from our on-line support center. Below is a summary of your request and our response.

We will assume your issue has been resolved if we do not hear from you within 72 hours.

Thank you for allowing us to be of service to you.

You may also update this question by replying to this message. Because your reply will be automatically processed, you MUST enter your reply in the space below. Text entered into any other part of this message will be discarded.

[===&gt; Please enter your reply below this line &lt;===]

[===&gt; Please enter your reply above this line &lt;===]

If your issue remains unresolved, please update this question at

[http://remington.custhelp.com/cgi-](http://remington.custhelp.com/cgi-bin/remington.cfg/php/enduser/acct_login_submit.php?p_userid=kbyman@msn.com&p_enc_passwd=Q291Z2hlZQ==&p_next_page=myq_upd.php&p_iid=284760&p_created=1204423969)

[bin/remington.cfg/php/enduser/acct\\_login\\_submit.php?p\\_userid=kbyman@msn.com&p\\_enc\\_passwd=Q291Z2hlZQ==&p\\_next\\_page=myq\\_upd.php&p\\_iid=284760&p\\_created=1204423969](http://remington.custhelp.com/cgi-bin/remington.cfg/php/enduser/acct_login_submit.php?p_userid=kbyman@msn.com&p_enc_passwd=Q291Z2hlZQ==&p_next_page=myq_upd.php&p_iid=284760&p_created=1204423969)

Subject

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710 Safety

Discussion Thread

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Response (Howerton) - 03/03/2008 03:47 PM

Dear Karl:

Thanks for visiting Remington Country! We appreciate your interest and support of Remington products.

**BARBER - RE 0011785**

RE0011725

## BARBER - RE 0011786

Based on the information you have provided, we too show your firearm is not included in our MODEL 710®  
PRODUCT SAFETY WARNING AND RECALL NOTICE. We would suggest contacting a Remington repair center for additional  
assistance with your firearm:

If in the US, we recommend taking/shipping the firearm to one of the following Remington Premier Repair Centers  
for inspection.

Send to J & G if you live in the following states: CA, NV, UT, AZ

J & G Gunsmithing  
7680 Barton Road  
Granite Bay, CA 95746  
Phone: 916-786-9200

Send to Allison & Carey if you live in the following states: OR, WA, ID, MT, AK

Allison & Carey Gun Works, Inc.  
17311 SE Stark  
Portland, OR 97233  
Phone: 503-256-5166

Send to Sportsman's Haven if you live in the following states: OH, PA, WV, VA, VT, NH, MD, DE

Sportsman's Haven, Inc.  
14695 East Pike Rd.  
Cambridge, OH 43725  
Phone: 740-432-7243  
Fax: 740-432-3204

Send to Mann & Son if you live in the following states: IL, IN, MS, AR, WI

Mann & Son Sporting Goods  
515 W Water St.  
Pinckneyville, IL 62274  
Phone: 618-357-2911  
Fax: 618-357-3658

Send to Ahlman's if you live in the following states: MN, IA, MO, KS, IN, SD, ND, WY, NE

Ahlman's, Inc.  
9525 W. 230th Street  
Morristown, MN 55052  
Phone: 507-685-4244  
Fax: 507-685-4280  
<http://www.ahlmans.com/>

Send to Sports World if you live in the following states: OK, TX, NM, CO, LA

Sports World, Inc.  
6841 East 41st St.  
Tulsa, OK 74145  
Phone: 918-742-4027  
Fax: 918-72-3981

Send to Paducah if you live in the following states: KY, TN, NC, SC, GA, AL, FL

Paducah Shooters Supply, Inc.  
3919 Cairo St.  
Paducah, KY 42001  
Phone: 270-442-3242  
Fax: 270-442-5022

Send to Williams Gun Sight if you live in the following states: MI, NY, CT, RI, NJ, MA, ME

Williams Gun Sight & Outfitters  
7389 Lapeer Rd., Route #1

BARBER - RE 0011786

RE0011726

**BARBER - RE 0011787**

P.O. Box 329  
Davidson, MI 48423  
Phone: 810-653-2131  
Fax: 810-658-2140

Include a note of the problem with your name, address and daytime phone number.

You can find additional Remington Warranty Centers for the US and internationally at the following section of our site.

[http://www.remington.com/support/repair\\_services/](http://www.remington.com/support/repair_services/)

You can also take your gun to your nearest Gander Mountain store. To locate a store near you go to:

<http://www.gandermountain.com/storelocator/>

To view the warranty for Remington firearms, go to:

<http://www.remington.com/support/warranty/>

Customer (Karl Byman) - 03/01/2008 09:12 PM

I bought a new 710 Remington last year, in .270 caliber and while hunting I cycled the safety off then back on and the rifle fired without touching the trigger. I found the recall page, however when I enter my serial number, it says my rifle is not included in this recall. My serial # is 71313004. Please advise, Thank You, Karl

Question Reference #080301-000031

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Product Level 1: Firearms

Date Created: 03/01/2008 09:12 PM

Last Updated: 03/03/2008 03:47 PM

Status: Waiting

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We hope that this information will be helpful to you. If we can be of further assistance, please contact us at 1-800-243-9700, M-F, 9am-5pm EST.  
Remington Arms Co. -- America's Oldest Gunmaker  
870 Remington Drive, Madison, NC 27025  
1-800-243-

**BARBER - RE 0011787**

RE0011727