

**BARBER - RE 0011820**

Feedback for Answer ID 333 (Rated Helpfulness: 50%)

Discussion Thread

Customer (1 1) 4/15/2009 11:12:43 AM

thank you for your help will be sending as soon as possible

Response (Daniel) 4/15/2009 10:01:04 AM

You can send it Either UPS ground, or USPS priority.

Remington Arms Co

Attn Arm Service

14 Hoefler Ave

Ilion NY, 13357

please include a letter stating why it is being sent in.

Customer (1 1) 4/15/2009 9:12:41 AM

how would i send and where do i send to

Response (Daniel) 4/15/2009 7:47:26 AM

There is no recall on the model 700, we do offer a service of removing the Bolt lock mechanism from the bolt but it is simply an elective procedure and not a recall. if your gun is having a delay firing it may be a very dirty trigger group, especially if using of WD 40 was common, or if the trigger was adjusted it may have been done improperly. If you will forward the gun to our factory or one of our repair centers we will evaluate it and determine what the cause is.

Customer (1 1) 4/5/2009 8:40:20 AM

This feedback is about:

[http://remington.custhelp.com/cgi-bin/remington.cfg/php/enduser/popup\\_adp.php?p\\_faqid=333](http://remington.custhelp.com/cgi-bin/remington.cfg/php/enduser/popup_adp.php?p_faqid=333).

i have been told there was a recall on the model 700 .270win. my rifle has a major delay before firing and that is not safe at all.i am hoping you would take care of the problem.please respond as soon as possible.i like your firearms and recomend them to everybody.