

cc: R. B. Sperling
J. E. Preiser

REMINGTON ARMS COMPANY, INC.

INTER-DEPARTMENTAL CORRESPONDENCE



November 10, 1978

Lia

To: E. F. Barrett
From: E. G. Larson
Subject: Recall 600's

On Thursday afternoon, a meeting was held with Marketing, Public Relations, Legal, Advertising, and Production personnel present.

Attached are copies of letters and ads that were approved and issued:

1. Letter to gunsmiths for allocation of trigger assembly purposes; N. Olenik issuing.
2. Letter to Alaska and Hawaii gunsmiths, advising of newspapers involved and the ad. E. G. Larson issuing, and will follow with telephone call to the gunsmiths.
3. Letter to people who have called Atlanta; approved and N. Olenik issuing.
4. Ad to Verticals and American Rifleman approved, and are being issued by Ed Garrity. Atlanta toll numbers to be used.
5. Field Service and Ilion personnel left November 8 to visit all gunsmiths in the United States. Alaska and Hawaii will have to be covered.

E. G. Larson

EGL:lb
Attach.

RECEIVED

NOV 10 1978

OFFICE OF THE DIRECTOR

November 9, 1978

TO: PARTICIPATING GUNSMITHS

Gentlemen:

I M P O R T A N T

We deeply appreciate your efforts in assisting us with the repair of the Remington firearms involved in our recall.

Although we are receiving the green copy from you of the form we supplied, and we are using it to properly allocate parts, we ask, in addition, that you advise us, at least on a weekly basis (preferably more frequently), as to the number of guns you have actually received, and an estimate of how many you expect to receive.

Please use the toll-free numbers listed below:

Connecticut Only	1-800-972-9379
Outside Connecticut	1-800-243-9275
New York State Only	1-800-962-7211
Outside New York State	1-800-448-5790

Thank you for your cooperation.

Very truly yours,



E. G. Larson, Manager
Field and Consumer Services

EGL:lb

P.S. Please return all of the replaced trigger assemblies to:
Dennis Sanita, Arms Service Division, Remington Arms Co., Inc.,
Ilion, New York 13357, on a twice a month basis.



REMINGTON ARMS COMPANY, INC.



MANUFACTURERS OF
SPORTING FIREARMS, AMMUNITION

SPORTING FIREARMS, TRAPS, ILLION, NEW YORK
AMMUNITION, BRIDGEPORT, CONNECTICUT
LONOKE, ARKANSAS

TRAPS

TARGETS

PETERS CARTRIDGE DIVISION
BRIDGEPORT, CONNECTICUT
TARGETS, FINDLAY, OHIO
ADA, OKLAHOMA
ATHENS, GEORGIA

CABLE-- HARTLEY, BRIDGEPORT

BRIDGEPORT, CONNECTICUT 06602

TELEX: 964-201 STRATFORD, CONN.

November 9, 1978

Howard's Gun Shop
528 Fifth Avenue
Anchorage, Alaska - 99501

Gentlemen:

U R G E N T

Attached is a copy of a news release issued to newspapers in Alaska, relative to the recall of certain Remington guns.

Listed below are the names of the newspapers involved, and the dates on which this news release will appear:

Anchorage Times	November 19, 22, 24
Juneau Southeast Alaska Empire	November 17, 22, 24
Ketchikan News	November 15, 17, 22
Sitka Sentinel	November 15, 17, 22

Our recent telephone call alerted you to the recall of the Mohawk 600, and Remington Models 600 and 660 for trigger assembly replacements, and you agreed to assist us.

In the very near future, we will provide you with full information on the handling of the repair, and when you may expect shipment of the replacement trigger assemblies.

Special repair forms have been mailed to you with full instructions.

Very truly yours,

E. G. Larson, Manager
Field and Consumer Services

EGL:lb
Attach.

Remington.
DUPONT

OK - to mail 11/17/78
PETERS
DUPONT

REMINGTON ARMS COMPANY, INC.

MANUFACTURERS OF
SPORTING FIREARMS, AMMUNITION

SPORTING FIREARMS, TRAPS, ILLION, NEW YORK
AMMUNITION, BRIDGEPORT, CONNECTICUT

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ATHENS, GEORGIA

CABLE—HARTLEY, BRIDGEPORT

TELEX: 964-201 STRATFORD, CONN.

November 9, 1978

Honsport, Ltd.
1365 Colburn Street
Honolulu, Hawaii - 96817

Gentlemen:

U R G E N T

Attached is a copy of a news release issued to newspapers in Hawaii, relative to the recall of certain Remington guns.

Listed below are the names of the newspapers involved, and the dates on which this news release will appear:

Honolulu Star Bulletin

November 15, 17, 19

Honolulu Star Bulletin
and Advertiser

November 19, 26
December 3

Our recent telephone call alerted you to the recall of the Mohawk 600, and Remington Models 600 and 660 for trigger assembly replacements, and you agreed to assist us.

In the very near future, we will provide you with full information on the handling of the repair, and when you may expect shipment of the replacement trigger assemblies.

Special repair forms have been mailed to you with full instructions.

Very truly yours,

E. G. Larson, Manager
Field and Consumer Services

EGL:lb
Attach.

IMPORTANT MESSAGE TO OWNERS OF REMINGTON MODEL 600 AND 660 RIFLES, MOHAWK 600 RIFLES, AND XP-100 PISTOLS.

Under certain unusual circumstances, the safety selector and trigger of these firearms could be manipulated in a way that could result in accidental discharge.

The installation of a new trigger assembly will remedy this situation. Remington is, therefore, recalling all Remington Model 600 and 660 rifles, and all Mohawk Model 600 rifles—**except those with a serial number starting with an "A."**

Also included in the recall are any XP-100 pistols with a serial number below 7507984, **except those with the prefix "A" or "B" before the number.**

**Owners of the above guns should contact
one of the following gunsmiths:**

In Anchorage	In Anchorage	In Fairbanks
Howard's Gun Shop	Bill's Gun Shop	Dixon's
528 Fifth Avenue	8729 Lake Otis Parkway	261 College Road
Anchorage, Alaska 99501	Anchorage, Alaska 99507	Fairbanks, Alaska 99701
(907) 272-4570	(907) 349-1312	(907) 456-8742

If the location of the nearest gunsmith is not convenient for personal delivery of your gun, you may send the gun collect to the gunsmith and have it returned prepaid. Guns covered by the recall should be inspected and modified before further usage. This work will be done at no charge by participating gunsmiths.

D R A F T

*Approved
11/9
NOLAN T. JAMES*

Dear Gun Owner:

This letter will confirm receipt of your telephone call to our toll-free number regarding the recall of certain Remington bolt action rifles and pistols. We would appreciate your checking the following list to verify that your gun is involved:

RECALLED GUNS

- All Remington Model 600's
- All Remington Model 660's
- All Mohawk 600's - except those with a serial number starting with an "A".
- All XP-100's, with a serial number below 7507984, except those with the prefix "A" or "B" before the numbers.

Remington recommends that prior to any further usage of guns included in the recall, they be inspected - and modified if necessary. If you do not already have the name and address of the nearest Remington Recommended Gunsmith (who will perform the inspection and modification service free of charge), phone one of the following numbers:

In all states except Connecticut (toll free):

1-800-243-2870

In Connecticut (toll free):

1-800-972-9379

The operator will need the model and serial numbers of your gun and your telephone number, so please have them ready when you call.

If it is necessary for you to ship your gun to the nearest repair station rather than deliver it in person, do so "collect".

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Also included in the recall are any XP-100 pistols with a serial number below 7507984, **except those with the prefix "A" or "B" before the number.**

**Owners of the above guns should contact
one of the following gunsmiths:**

In Honolulu	In Honolulu	In Honokaa
Honsport, Ltd.	The Thom Company, Ltd.	Ka Pu Kapili
1365 Colburn Street	King & Smith Streets	P.O. Box 745
Honolulu, Hawaii 96817	Honolulu, Hawaii 96817	Honokaa, Hawaii 96727
(808) 833-3026 or	(808) 538-6764	(808) 775-0244
(808) 949-5591		

If the location of the nearest gunsmith is not convenient for personal delivery of your gun, you may send the gun collect to the gunsmith and have it returned prepaid. Guns covered by the recall should be inspected and modified before further usage. This work will be done at no charge by participating gunsmiths.

Approved Version

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In all states except ^{Georgia} ~~Connecticut~~ (toll free):

~~1-800-243-2870~~

800-291-8444 — ask for Operator 61

^{Georgia}
In ~~Connecticut~~ (toll free):

~~1-800-972-9379~~

800-282-1333 — ask for Operator 61

In Canada (collect):

519-621-7271