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... it was decided to ...

W. D. Coleman

Arms Service Division

Please: Return the rifle as soon as possible.
No need to replace the Trigger Assembly as long
as your specialist say it is safe.

Thank you for your help in this matter.

Dennis B. Edwards.

5-13-80

Edwards

6411 Holmes
Wichita, Kansas 67201

I bought a Remington Model 700, 25-06 rifle and used it for several years and have been quite satisfied with its performance, however the last time it was used it fingered the rifle home and used it to unload the rifle and when I took the safety off, the gun fired and put a hole through the wall. The gun fired without even touching the trigger. I need to know what has to be done to correct this problem as soon as possible.

Remington Model 700

Caliber 25-06

Serial No. 2524577

Please send me an answer as soon as possible.

Sincerely,
Donna B. Edwards

RECEIVING and ESTIMATE REPORT

ORDER R 10666

DATE 5-27
RECEIVED 3-26-80 ESTIMATED 5-5-80 VIA INS 6671262 CHARGESFROM Edwards2654 E-Billings Mesa, ArizMODEL and GRADE 700 ADL 2506 Rem SERIAL NO. 6524577 DATE CODE L-W
GRADE CODE 2-72

FOR COMPUTER REFER. ONLY

REPAIR CHG.

INS.

PARCEL POST

GUN CONDITION (New) (Slightly worn) (Very worn) (Messed) (Quote)

TOTAL

CUSTOMER'S COMPLAINT

fire when safety was pushed off

MAIN FAULT

unable to duplicate

GALLERY REPORT

DEMERY
CODE

Special test -
 Check for ~~fire~~
 safety function and
 firing when safety is
 released

EJ

MAY 22 1980

on back rack.

REMINGTON ARMS COMPANY, INC.

MANUFACTURERS OF
SPORTING FIREARMS, AMMUNITION
TRAPS & TARGETS

ILION, NEW YORK 13357

PETERS
DIVISION

PETERS CARTRIDGE DIVISION
BRIDGEPORT, CONNECTICUT
TARGETS, AKA OKLAHOMA
STEWENS, GEORGIA
BRITAIN, OHIO
AND OTHERS

December 7, 1979

Mr. Dennis Edwards
2604 E. Billings
Mesa, Ariz. 85204

Dear Mr. Edwards:

We were sorry to learn from your letter of November 26th, the difficulties you are experiencing with your Remington Model 760 rifle.

Under the circumstances, due to the nature of your complaint, may we suggest your rifle be returned direct to the Arms Service Division, Ilion, N. Y., for our examination and correction.

When effecting its return, please tag with your name, address, and refer to this letter for identification.

Cordially,

Arms Service Division

cc: Mr. Colson

Edwards

7651 F. Billings
M. C. ALZMEIER 85203

Edwards - Billings - Alzmeier Systems

Get better copy!

✓

I bought a Remington-Union 700, 24-06 rifle and have
used it for several years and have been quite satisfied with
its performance. However the last time it was used I removed the
bolt and went to unload the rifle and when I took the safety
off and it fired and shot a hole through the wall. The gun fired
and I was shot in the arm. I am now in the hospital and
am in a very bad way and am in pain.

Remington-Union 700
24-06
Serial 10-1000

Please send me an answer as soon as possible.
Thank you!

Edwards
Billings - Alzmeier

Billings - Alzmeier
(3)

Edwards
Billings - Alzmeier Systems

HOLD FOR REPLY

May 8, 1980

Edwards
2654 East Billings
Mesa, Ariz. 85203

Attn: Dennis B. Edwards

Model 700 Rifle 6524577
Repair Order R-10666-700

Dear Mr. Edwards:

Examination has been completed on your Model 700, 25/06 caliber rifle, serial number 6524577, which allegedly fired when the safety was pushed to the fire position.

Our experts thoroughly examined the rifle, and trigger assembly and could not duplicate the incident you have described. All parts, tolerances and dimensions were found to be normal, including sear connector engagement. Also, factory seals were intact on the trigger adjustment screws, indicating no alterations were made to the trigger outside of the Company.

Based on our findings, Remington Arms Co., Inc., cannot accept any liability or responsibility for this incident. We can only assume that as the safety was pushed to the "fire" position, contact was made with the trigger. When the safety is in the "on safe" position, the sear is lifted off of the trigger connector and very little effort is required to pull the trigger rearward unknowingly, thus taking the trigger out from under the sear. If the trigger is held in the rearward position while the safety lever is moved to the "fire" position, the sear having no trigger to rest on drops away from the notch in the striker as soon as the disconnector is moved away by the safety lever, thus causing the striker to move forward and the gun to fire.

This happens so fast that the shooter does not realize that he has pulled the trigger and he attributes the "accidental" firing to gun malfunction.

We trust that we have clarified the circumstances that could possibly have caused the accidental firing. The firearm will be returned as received, or if you so desire and as a gesture of goodwill, even though there is nothing wrong with your present trigger assembly, we can replace it with another assembly at no charge.

FBI

FBI

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