

P.I. YES GUN EXAMINATION REPORT NUMBER: 408 MODEL: 700 ADL
GENERAL CONDITION: FAIR R #: 04374
OUTSIDE WORK: SCOPE MOUNT ADDED DATE: 2-2-81
FIRE AMMO TYPE: NOT KNOWN FROM: GLASS MASTER CORP.
12008 WARTFIELD
SAN ANTONIO, TEX
& CONDITION: GUN #: 6410866
PROOF: I INSP.: 58 TEST: 13 CODE: LU-2-71
HEADING: OK GA./CAL.: 270
BREECH OPENING: OK CHECKED BY: M-HARDY
RECOIL SHOULDERS: OK APPROVED: PH 4/7/81
CHAMBER: OK APPROVED: PH 4/7/81
TEST: APPROVED: PH 4/7/81
COMPONENT CONDITION: (Damaged, Broken, Old Style) APPROVED: PH 4/7/81
WOOD MARRED BOLT RUSTY

COMPLAINT: FIRING WHEN RELEASING SAFETY

INCIDENT:

COMMENTS: Unable to duplicate customer complaint.

Replace fire control per customer request.

Remington.

RECEIVING and ESTIMATE REPORT

ORDER R 04374

RECEIVED 2-2-81 ESTIMATED 5-11-81 VIA UP CHARGES MAY 12 1981FROM Glass Master Corp
12008 War Field, San Antonio, Tex.MODEL and GRADE 700 270 SERIAL NO 6410866 DATE CUGRADE
CODE

DATE

CODE

2-71

FOR COMPUTER REFER. ONLY

w/ Scope mt.

REPAIR CHG. 80-55

GUN CONDITION (New) (Slightly worn) (Very worn) (Misused) (Quoted)

TOTAL

CUSTOMER'S COMPLAINT

MAIN FAULT

GALLERY REPORT

33266 Stock Assem

26245 Trig Assem.

(Clean) (Test) (Target)

Repairman

MAY 18 1981

January 15, 1981

Remington Arms Co.
Arms Service Division
Ilion, N.Y. 13357

Gentlemen:

This is an informal
claim against your company,
due to a malfunction of
the enclosed rifle, Remington
Model 700 Serial No. 6410866.
270 Win. caliber. My son,
released the safety and the
gun fired. It was pointed
down, however considerable
damage was done to my
son's truck (77 chev P.U.).

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We had to replace the floor mat, gas line and gasoline (total cost - \$85-). In addition, although I have been unable to duplicate the accident, I would like for you to check the gun carefully and replace the trigger assembly. As it is new, I could never trust it for proper operation.

Return to : ASHLEY RUGH
12008 WARFIELD
SAN ANTONIO, TX 78216
512/341-6129

Sincerely, Ashley Rugh

GLASS MASTER CORPORATION
12008 WARFIELD
SAN ANTONIO, TEXAS 78216

Y. INC.

TELEPHONE
803-533-117

Mr. Ashley Tugh
12008 Warfield
San Antonio, Texas 78216

Dear Mr. Ruch:

Examination has been completed on your Model 700 ABL 270 caliber rifle. Serial No. 4410390, which you returned to us because it allegedly fired when the safety was pushed to the off position.

We sincerely regret the unfortunate incident as it is not representative of Remington quality.

Our experts thoroughly examined the rifle and trigger assembly and could not duplicate the incident you have described. All parts, tolerances, and dimensions were found to be normal including sear connector engagement. Also, factory seals were intact on the trigger alignment screws, indicating no alterations were made to the trigger outside of our Company.

They also advised that the rifle was assembled in February, 1971, and that it contained an eight pressure proof test, gallery test, and final inspection stamping, indicating that it had successfully passed all the necessary tests prior to shipment.

Based on our findings, Remington Arms Company, Inc., cannot accept any liability or responsibility for the accident. It is possible that while the rifle was in the "safe" position, the safety lever from the "safe" position to the "fire" position at the same time, was inadvertently applied pressure to the trigger. When the safety lever reached the "fire" position, the gun then discharged as it was designed to do. The trigger was being pulled with the gun no longer in "safe".

We regret that we have identified the circumstances that could possibly have caused the fatal firing and, as a gesture of

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1971

3 1 1

Mr. Ashley Rugh
Page two
April 29, 1981

goodwill, we will replace the stock which was in poor condition at no charge, and even though there is nothing wrong with your present trigger assembly, we will replace it with another assembly, also, at no charge to insure that the rifle in the Remington rifle is restored.

Thank you, Mr. Rugh, for your interest in our products and for having offered us the opportunity to provide service.

Sincerely,

REMINGTON ARMS COMPANY, Inc.

JHC
J. H. Campbell
Supervisor, Product Service

JHC/jz

cc: D. J. Sanita
J. A. Stekl
Fran Cole

REPAIR ORDER R 4874-700 ASHLEY RUGH

Please replace the stock and trigger assembly at no charge to the customer and, return the rifle directly to him.

Many thanks.

JHC/jz

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5.13

X

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FOR REPLY FROM CHISNALL

Ilion, New York
April 23, 1981

TO: J. H. CHISNALL
FROM: D. J. SANITA

Model 700 Remington Rifle 6410866
Repair Order R 4374-700

Dear Jack:

We have completed our examination of the above subject Model 700, which was returned to us by Mr. Ashley Rugh.

For completion of your files, we are sending you the gun examination report, and customer's correspondence.

Due to a reference to a product liability, we will hold the above and await your reply as to its disposition.

Best Regards,

D.J.Sanita:tc

Supervisor,
Arms Service Division

enc