

F.I. NO GUN EXAMINATION REPORT NUMBER: 594 MODEL: M-700 ADL
GENERAL CONDITION: GOOD R #: 32631
OUTSIDE WORK: TWO SCOPE SCREWS REMOVED DATE: 12-17-81
FIRE AMMO TYPE: NOT KNOWN FROM: JOSEPH MORRIS
RT# 3 BOX 37A
POUHATAN, VA. 23139
CONDITION: GUN #: B6265392
PROCP: REP INSP.: 52 TEST: 53 CODE: RA-11-80
LOADING: OK GA./CAL.: 243
BREECH OPENING: OK CHECKED BY: M-HARDY
RECOIL SHOULDERS: OK APPROVED: GCH 1/19/82
NUMBER: OK APPROVED: RGL 1/19/82
TEST: APPROVED: P.H. 1/19/82
COMPONENT CONDITION: (Damaged, Broken, Old Style) APPROVED: 1/19/82
SLIGHT SCRATCHES ON WOOD

DEFECT: FIRE WHEN SAFE IS RELEASED

REMARKS:

COMMENTS: Unable to duplicate customer complaint.
- Trigger pull 3 1/2 #
- Horizontal Seal Engagement .018
- Vertical Seal lift - Full Safe .0095

RECEIVING and ESTIMATE REPORT

ORDER R 32631

FROM DATE 12-17-81 ESTIMATED 5/4/82 VIA W/P CHARGES

FROM JOSEPH MORRIS
RT 3 Box 37A POUHATAN, VA.

MODEL and GRADE 700 243 SERIAL NO. B6265592 DATE 11-80
ADL GRADE CODE

FOR COMPUTER REPR. ONLY
 REPAIR CHG 80.55
 INS. Reginald
 PARTS Reginald
 TOTAL

GUN CONDITION (New) (Slightly worn) (Very worn) (Misused) (Ruined)

CUSTOMER'S COMPLAINT When Safety is left off, rifle fires without pulling Trigger

MAIN FAULT Action is fitted with max bolt, bolt will close over bench max plug, but will not close on inspection max plug.

GALLERY REPORT Polish chambers

26345-Trigger arm

Note Bolt hole will
Bolt Safe
Action Safe
Hand
N/S instructions supplied
Work Done

(Clean) (Torn) (Target)
 Repairman [Signature]

MAY 4 1982

Dennis,

Please hold this rifle for reply.

7-10-82

See.

Mr. Joseph L. Morris, Jr.
Route 3, Box 37A
Pouhatan, Virginia 23139

*Remington had
made a
recall for
5/4/82*

*1. Called
Pat
left message 5/4/82*

*2. Called
Mr. Buglitt
5/4/82 - advised
shipping date*

January 25, 1982.

Dear Mr. Morris:

Examination has been completed on the Model 700 ADL 243 Win. caliber rifle, serial number B6265592, which you returned to us when it allegedly fired as the safety lever was moved to the "fire" position.

The returned firearm, which was produced in November of 1980, has been examined by our firearms experts who report that it contained our high-pressure proof test, gallery test, and final inspection stampings, indicating that it had successfully passed all our necessary tests prior to shipment.

The general condition of the gun appeared to be good and, in going over the individual parts, we found the headspace, recoil shoulders and chamber all to be normal.

Examination of the rifle and trigger assembly could not duplicate the reported condition. All parts tolerances and dimensions were found to be normal, including sear-connector engagement. Also, factory seals were intact on the trigger adjustment screws, indicating no alterations were made on the trigger outside our company. Trigger pull was within our specifications at 3½ pounds.

Based on our findings, Remington Arms Company, Inc., cannot accept any liability or responsibility for the incident. It is possible that while you were moving the safety lever from the "safe" position to the "fire" position, you at the same time were inadvertently applying finger pressure to the trigger. When the safety lever reached the "fire" position, the gun then discharged - as it is designed to do - because the trigger was being pulled with the rifle no longer on "safe".

We trust that we have clarified the circumstances that could possibly have caused the accidental firing and, as a gesture of good will, even though there is nothing wrong with the present trigger assembly, we can

*OK per Jim
change to Content &
same old content*

bcc: E.F. Barrett
F.T. Millener
K.D. Green
R.B. Sperling
D.J. Sanita
R-326JI

January 25, 1982

-2-

replace it with another assembly at no-charge, to insure that your faith in the rifle is restored, or, the rifle can be returned as received. We will await your decision and reply.

Thank you for having afforded us this opportunity to examine the rifle and to be of service.

Sincerely,

J.A. Staki, Supervisor
Firearms Product Service

JAS:tpg

Remington Arms Co. Inc.
ATTN: ARMS Service Division
Ilion, N. Y. 13357
RETURN REQUESTED

INVOICE NO. 2-2577
INVOICE DATE
SHIP TO

REPAIR DEPT. DATE 12/2/81

THE FOLLOWING MERCHANDISE IS RETURNED TO YOU PREPAID,
UNDER WARRANTY, FOR REPLACEMENT OR REPAIR, AT NO COST.
THE AMOUNT OF \$ IS ENCLOSED FOR HANDLING
CHARGES AS REQUIRED.

Serial # B626592 PURCHASE DATE 8/2/81
MFG. # 700 ADL ARTICLE Rem. 242 R. R. 112.
When safety is let off rifle
fires without pulling trigger.
In Good Condition.

I DESIRE THIS MERCHANDISE BE RETURNED TO ME AT THE FOLLOW-
ING ADDRESS WITHOUT DELAY:

Joseph Morris
RETURN TO RT 3 BOX 37A
ADDRESS POWHATAN VA
CITY & STATE
TELEPHONE 598 3306

Please Notify if there are any
charges.

VERY TRULY YOURS,

Joseph Morris Jr.
(CUSTOMER SIGNATURE)

ACCOMPANY MERCHANDISE

FORM 23025 REV. 5/77

TOTAL REPAIR CHARGE	60.00
INSURANCE	90.00
PARCEL POST	
UPS	2.97
TOTAL CHARGES	82.97

THE ITEM ABOVE HAS BEEN RECEIVED AND IS BEING REPAIRED
SHIPMENT WILL BE MADE APPROXIMATELY
THIS IS AN ESTIMATE TO REPAIR OR RECONDITION THE ITEMS LISTED ABOVE IF SATISFACTORY PLEASE APPROVE BY SIGNING BELOW RETURN FIRST COPY
TO REMINGTON ARMS CO. INC. ILION N.Y. RETAIN SECOND COPY AS YOUR RECEIPT REPAIR TO TAKE ABOUT four weeks.
AFTER RECEIPT OF APPROVAL
CUSTOMERS SIGNATURE

MAY 4 1982

Repairman 77
4/11/82