

BEAR COUNTRY GUNSMITHING

P.O. Box 86
Mile 7 Monashka Bay Road
Kodiak, AK 99615

(907) 486-4908, 486-8566

Remington Arms Company
14 Hoefler Ave.
Attn: Service Dept.
Illion, N.Y. 13357

June 9, 1993

Dear Sir:

Enclosed is my FFL and two firearms which are needing repair.

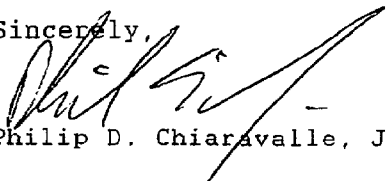
- 1) Remington M870, Serial #A596370M, Warranty work, gun is brand new and won't feed shells. A new carrier dog has been tried as well as three separate trigger groups.
- 2) Remington M700, Serial #6531842, customer claims that the trigger goes off when the safety is let off. Has happened several times.

Please let me know the status of these guns and if there will be any charges. Will you reimburse for the freight charges to send the warranty work to you?

I also need a new parts price list, any updates to your Field Service Manual, and any other parts/repair updates bulletins.

Thank-you for your time and help.

Sincerely,


Philip D. Chiaravalle, Jr.

encl: FFL
above firearms