

J.E. Preiser
E.G. Larson
J.H. Chisnall
R.B. Sperling
F.D. Cole

R-30015

March 27, 1979

Mr. Raymond Benjamin
710 W. Third
P.O. Box 276
McCook, Nebraska 69001

Dear Mr. Benjamin:

Examination has been completed on your customer's Model 700 BDL .270 Win. caliber rifle, serial number 6364578, which allegedly fired when the safety was pushed to the off position.

Our experts thoroughly examined the rifle and trigger assembly and could not duplicate the reported incident. All parts tolerances and dimensions were found to be normal, including sear-connector engagement. Also, factory seals were intact on the trigger adjustment screws, indicating no alterations were made to the trigger outside of our Company. It was discovered, however, that the trigger assembly contained an excessive amount of heavy oil. It is possible that an oil accumulation of this nature, coupled with cold temperatures could, possibly, cause the trigger mechanism to hang-up and result in an accidental discharge when the safety is released. Since the trigger mechanism of the Model 700 does not require lubrication, we strongly recommend that oil be used sparingly on the rifle with no lubrication added to the trigger mechanism.

In most of our investigations, concerning the problem that was experienced, we have found that when the safety was pushed to the fire position, accidental contact was made with the trigger.

Based on our findings, Remington Arms Company, Inc., cannot accept any liability or responsibility for this incident. However, as a gesture of good will, we will replace the entire trigger assembly of your customer's rifle, at no charge, to insure that his faith in the rifle is restored. If this is acceptable, please advise us at your earliest convenience. We will await the reply.

Thank you for having afforded us the opportunity to examine your customer's rifle and to be of service.

Sincerely,

J.A. Staki, Supervisor
Firearms Product Service

JAS:tpg