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REMINGTON ARMS COMPANY, INC.

SPORTING ARMS-AMMUNITION-TARGETS-TRAPS

ILION, NEW YORK 13357 TELEPHONE (315) 894-9961

January 5, 1989

jr.

Mr. Ray B. Bergdoll, Jr. 134 Durgon Run Rd. Moorefield, W. Va. 26836

Dear Mr. Bergdoll:

Your letter of December 28, regarding your Model 700, has been referred to this office for reply.

We are sorry to hear of your problems and would like very much for you to return the rifle to us for examination.

Send it to:

Remington Arms Co., Inc. 14 Hoefler Ave. Ilion, N.Y. 13357

Mark each end of the shipping container with my name, "ST. JOHN." This will alert the receiving department and will expedite the whole process.

We appreciate your bringing this to our attention and giving us the opportunity to be of service to you.

Sincerely

R.L. St. John Product Service

RLSJ/rld