



REMINGTON ARMS COMPANY, INC.

SPORTING ARMS-AMMUNITION-TARGETS-TRAPS

ILION, NEW YORK 13357

TELEPHONE (315) 894-9961

December 20, 1984

Mr. Douglas R. Berry
5203 Winding Way
Harrisburg, PA 17109

Dear Mr. Berry:

Your letter of December 17, 1984, regarding the difficulties you have experienced with your Model 700 BDL 308 Win. and 30-06 caliber rifles, has been referred to this office for handling.

We were indeed sorry to learn of your having problems of any kind.

Due to the nature of your problem, it is felt that a telephone conversation would be more productive; therefore, if at your convenience you will call me collect at (315) 894-9961, ext. 388, between the hours of 8:30 - 4:00 P.M., I will be pleased to discuss the matter with you.

Thank you for bringing this matter to our attention, and for having afforded us this opportunity to be of assistance to you.

Sincerely,

J.A. Stekl
J.A. Stekl, Supervisor
Product Service

JAS:tpp

*Disposition:
very hurried
telephone
with local*

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