

Incoming

DATE : 11-12-66
 TIME : 3:54 p.m.
 FILE # :
 CALL IS TO/FROM CUSTOMER

RECORD OF TELEPHONE CALL

CUSTOMER NAME: Bill Bittle - hunter safety instructor DEALER: _____
 ADDRESS: 1213 Easy St. ADDRESS: _____
Medford, OR 97504
 PHONE: 664-3344 - wife's work sheryl. PHONE: _____
(503) 772-7926-H
 PRODUCT: M1788 - new gun bought 9/86 from 61 Joe's Medford OR CODE (S/N): A6176336
 CALIBER: _____

CUSTOMER'S ATTITUDE:

BEGINNING: _____ IRATE _____ ANGRY X CALM _____ PLEASED
 AT END: _____ IRATE _____ ANGRY X CALM _____ PLEASED

PI no.

address to Foreman?
Prod. mgr - BPT

CUSTOMER CONCERN: Said he wrote of hunting accident letter in Sept. w/ no Rem reply - this from Bud O'Neil
(just bought new M1788 .243 Took to 2 warranty repair shops for safety problem - it releases & dearsely. Boy stumbled & bolt went into ground & rifle fired & everything from
 RESOLUTION: the ground came back into boy's face - NO PI
also extractor problem - extractor went ext. city well
Says this is dangerous rifle & wants gun replaced w/ another model bolt gun. Rem 65 said no way to
 COMMENTS: for fix ext or safety
wants us to send empty box - C DeKouch during
No back up gun - quit for season
we're sending (7PP) orange stickers - gun coming to R.M.P.

1st. 2nd. 3rd. M/30 Rem Express