

DATE: 12/9/95
TIME: 4:30
FILE #: _____
CALL IS TO / FROM CUSTOMER

RECORD OF TELEPHONE CALL

CUSTOMER NAME: Troy Elan Kewship DEALER: _____
ADDRESS: _____ ADDRESS: _____
PHONE: Amelia VH 23002 PHONE: _____
PRODUCT: 200 BPL - 1964 CODE/S/N: _____
CALIBER: 0.22 m

CUSTOMER'S ATTITUDE:

BEGINNING: _____ IRATE _____ ANGRY X CALM _____ PLEASED

AT END: Ed _____ IRATE _____ ANGRY _____ CALM _____ PLEASED

CUSTOMER CONCERN:

got sent gun in for rebarreling
now comes back & trig goes click
then hesitation then jam. Gunsmith
says it the problem is in the bolt

RESOLUTION:

COMMENTS:

Trig off by gunsmith
When got back had a cold trig pull
Want trig pull w/in 4 lbs.