



REMINGTON ARMS COMPANY, INC.

SPORTING ARMS-AMMUNITION-TARGETS-TRAPS

ILION, NEW YORK 13357

TELEPHONE (315) 894-9961

Frank Otis Boone
PO Box 278
Conway, NC 27820

September 10, 1991

Dear Mr. Boone:

Thank you for your recent letter concerning the problems that you are experiencing with your Remington firearm.

We would be most interested in examining your gun to determine just what the problem is that you are having. Upon receipt of your gun it will be special tested as well as thoroughly examined by our Gunsmiths. You will be notified of our findings and what corrective measures will be made to make your gun operational.

Please tag your gun with your name, address and your guns serial number and send to: Remington Arms Company Inc.
Arms Service Division
14 Hoefler Ave.
Ilion, NY 13357

Mr. Boone, please accept our apologies for any inconvenience that this has caused you. We do appreciate your support of Remington products.

Sincerely,

A handwritten signature in dark ink, appearing to read "EJ Joy".

Edward J. Joy
Arms Service Division

EJ:cms