

SHOTGUNS - contd.MODEL 1100 AUTOLOADING SHOTGUN - IMPROVEMENTS

R & D reported there are active programs to improve endurance of Action Bars, Fore-end Supports and Fore-end Liners.

Customer service records show the following four items to be the major source of complaints. They are listed by decreasing frequency of complaint by cause.

- . Gas Cylinder comes off Barrel
- . Fore-end split and/or broken
- . Interceptor Latch - Spring bent/damaged
- . Gun assembled incorrectly by customer

Since several items requiring repairs at major shoots are not included above, Marketing and R & D are to review existing sources of complaint information and establish an improvement item priority list. 83

Marketing is now getting complaint reports by gun serial number. A program to coordinate all customer complaint information is being developed.

MODEL 1100X AUTOLOADING SHOTGUN
(Introduction 1978)

R & D reported that redesign of the Model 1100X is in progress. Testing of a new prototype is to start in the first quarter of 1974.

CENTER FIRE RIFLESMODEL 742X RIFLE - AUTOLOADING CENTER FIRE
(Introduction 1976)

R & D reported that parts have been received from the vendor for the Model 742X spring gas lock system. It is expected this system will be tested in November. There will be no prototypes for field testing this fall. (The schedule developed in the Study Group shows these prototype rifles available in June, 1974 - Exhibit 3.)