

DESCRIPTION OF FIELD COMPLAINT PROCESSING SYSTEM - contd.

L. L. Presnell was requested to report progress at the January, 1975 Operations Committee Meeting.

FIELD PERFORMANCE

E. G. Larson reported on all items under this subject. Gunsmith Call Report summary - Exhibit 3 and 3A. In discussing the report it was noted the Gunsmith Call Report will not be in the Field Complaint Processing System. Repairs by Recommended Gunsmiths will be in the system.

Experience at major shoots in 1974 - Exhibit 4, 4A and 4B.

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Analysis of Model 3200 shotgun complaints - Exhibit 5, 5A, 5B and 5C. Exhibit 5A was well received by the Committee even though it shows further significant improvement is needed.

COMPETITIVE POSITION

J. S. Martin presented Exhibits 6A, 6B and 6C on the Endurance Shooting Summary of the Browning 1000 (B), Winchester Super X (W) and Remington 1100 (R).

The new Ithaca Model 51 was not included since it had too many parts breakages to keep it operating satisfactorily. The Beretta AE2 doubles and was considered unsafe so testing was stopped.

Exhibit 6D is a general review of R & D Plant Assistance Activity. Exhibit 6E is the Model 1100, 12 Ga. Product Improvement Program which is directed toward improving the comparative results shown on Exhibit 6A.

J. P. Linde presented Exhibits 7A, 7B and 7C which detail 33 design changes that have been made to the Model 3200 shotgun to improve quality. Design work for improvements on Exhibits 7D and 7E should be completed this year. It is desirable to have these improvements in effect before introduction of the Competition Skeet and Trap shotguns.

In addition to these exhibits, three additional items were shown but are not attached. A Model 3200 Assembly Book is supplied to