MODEL 3200 COMPLAINTS

(

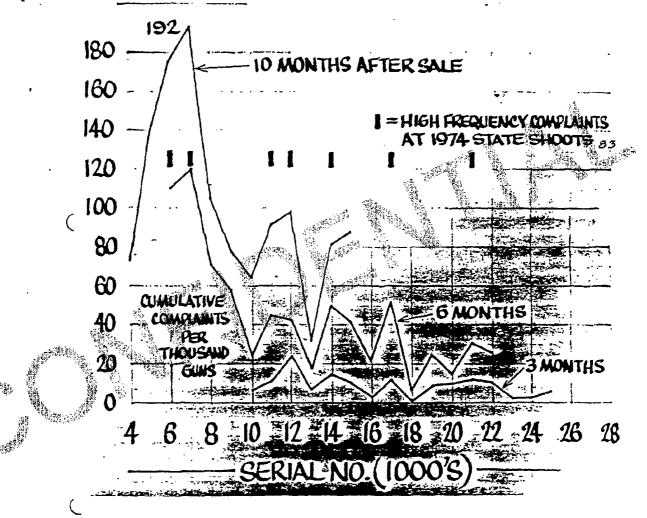


EXHIBIT 5A