

FIELD COMPLAINT PROCESSING SYSTEM - contd.

The full report will consist of about 50 pages. Computer processing time will be approximately 15 minutes per report.

It was requested that complaints from previous years be coded and processed in the same format as this new report.

The procedures for processing the complaints will be firmed up with Ilion on 1/28/75.

The report will be issued quarterly beginning 3/75.

SEMI-ANNUAL FIREARMS DEVELOPMENT SCHEDULEPRESENTATION OF PRODUCT DEVELOPMENTS - NEW GENERATION
MODELS 742, 760, 1100 AND 870

W. E. Leek made the introduction to the R & D presentation - Exhibit 8.

J. C. Hutton presented the proposed new generation Model 742-760 rifles - Exhibit 9 plus prototype rifles - 742BDL, 760BDL and 742 Special Carbine.

In discussion it was re-emphasized that the Model 760ADL would receive all the mechanical improvements for 1977 but there would be no styling change and announcement until 1978.

Hard opening is a current complaint. R & D is actively working on this problem and expects it to be corrected much sooner than the new generation announcement.

Committee Action:

The Operations Committee accepted the Model 742, 760 new generation program and prototype rifles contingent upon development of acceptable economics.