

- 111 - 3.20

DATE : 10/26/97
 TIME : 9:08
 FILE # : _____
 CALL IS TO/FROM CUSTOMER

RECORD OF TELEPHONE CALL

CUSTOMER NAME: Matt Brichta DEALER: _____
 ADDRESS: 99 Hillsdale Ave. ADDRESS: _____
Rossford, OH 43460
 PHONE: (419) 666-3752-W PHONE: _____

PRODUCT: M1700 CODE/S/N: 1A6357428
 CALIBER: 7mm Mag

CUSTOMER'S ATTITUDE:

BEGINNING: IRATE ANGRY X CALM PLEASD
 AT END: IRATE ANGRY CALM X PLEASD

CUSTOMER CONCERN: Alleged accidental discharge. With safety engaged wanted to empty gun. Pushed safe to F position & gun discharged. Not his rifle. A friend's rifle who was handling gun at time of incident.

RESOLUTION: Am sending 3 1st range stickers to Chief Brichta who will rush gun to A&P for exam & reply - A.C. will be handling.

COMMENTS: _____

