

DATE : 9/6/88
TIME : 11:06
FILE # : _____
CALL IS TO / FROM CUSTOMER

RECORD OF TELEPHONE CALL*returned call*

CUSTOMER NAME: Richard Bright DEALER: _____
ADDRESS: 922 Wells St ADDRESS: _____
NACOGDOCHES, TX 75961
PHONE: (409) 504-8378 PHONE: _____
PRODUCT: M&H. 1600 CODE/S/N: A6437469
CALIBER: 308

CUSTOMER'S ATTITUDE:

BEGINNING: _____ IRATE _____ ANGRY X CALM _____ PLEASED
AT END: _____ IRATE _____ ANGRY X CALM _____ PLEASED

CUSTOMER CONCERN: Gun fires when customer unloads it -
1) went off when closed bolt
2) went off twice when he released safety

RESOLUTION: _____

COMMENTS: Mr. Bright will send rifle back to my attention.

Mr. Bright does not think there is anything wrong with rifle -
he thinks it's customer's operating error.