

JAS

INCOMING GUN

DATE : 12-1-87
 TIME : 12:37 PM
 FILE # :
 CALL IS TO/FROM CUSTOMER

RECORD OF TELEPHONE CALL

MBS
 CUSTOMER NAME: WILLIAM BRIGMAN DEALER: _____
 ADDRESS: 202 VIEW ST ADDRESS: _____
BLACK MOUNTAIN NC 28711
 PHONE: 704-669-6929 PHONE: _____
 PRODUCT: M7 CODE/S/N: 7624561
 CALIBER: 243

CUSTOMER'S ATTITUDE:

BEGINNING: _____ IRATE _____ ANGRY 1 CALM _____ PLEASED
 AT END: _____ IRATE _____ ANGRY _____ CALM 1 PLEASED

CUSTOMER CONCERN: FSR 3 TIMES

RESOLUTION: _____

COMMENTS: _____