

E. COST OF QUALITY

IT IS LARGELY QUALITY'S FUNCTION TO IDENTIFY PRODUCT AND PROCESS PROBLEMS. THIS INFORMATION BECOMES A CONSTRUCTIVE TOOL OF PROCESS ENGINEERING AND PRODUCTION A LIKE. THE PRIORITIZATION OF PROBLEMS DOES NOT ALWAYS FOLLOW AUTOMATICALLY. WITH AN EYE TOWARDS SOLVING THIS PROBLEM, WE HOPE TO BE IMPLEMENTING A COST OF QUALITY ANALYSIS WITHIN THE NEXT SEVERAL MONTHS.

F. ORGANIZATION

AS OUR ORIENTATION TO QUALITY IS SHIFTING AND CERTAIN FUNCTIONS NEED TO BE PERFORMED BEYOND THE EXISTING PERSONNEL RESOURCE, WE ARE REVIEWING THIS SITUATION. WE EXPECT SOME RECOMMENDATION IN THIS AREA FROM OUR OUTSIDE CONSULTANT.

THERE ARE ALSO PLANS UNDERWAY TO ADD TO THE QUALITY MANAGEMENT STAFF.

G. QUALITY COMMITTEE

BECAUSE OF THE RECOGNITION THAT THE NATURE OF CUSTOMER PERCEPTIONS OF QUALITY GOES BEYOND EXECUTION TO STANDARDS AND DEALS WITH THE STANDARDS THEMSELVES, IT IS CLEAR THAT REMINGTON QUALITY IS EVERY DEPARTMENT'S CONCERN. THE OPERATIONS COMMITTEE WHICH REPRESENTS ALL DEPARTMENT CONCERNS SPENDS A GOOD PART OF ITS EFFORT ON NEW PRODUCTS WHILE INCUMBENT PRODUCTS THAT COMPRISE THE MAJORITY OF OUR SALES PROBABLY REQUIRE MORE COLLECTIVE ATTENTION. TO THAT END, THE QUALITY COMMITTEE WHICH HAS BEEN DESCRIBED BEFORE, WAS FORMED. THE COMMITTEE'S FUNCTION HAS BEEN TO IDENTIFY QUALITY ISSUES AND DISCUSS COURSES OF ACTION. THE NEXT PORTION OF TODAY'S MEETING WILL DEAL WITH 5 OF THESE HIGHEST PRIORITY QUALITY ISSUES. MARKETING WILL DESCRIBE THE PROBLEM AND R & D OR PRODUCTION WILL COMMENT ON ACTION PLANNED OR TAKEN WHERE APPROPRIATE.