

DATE : 5/22/89
TIME : 10:30
FILE # : _____
CALL IS TO FROM CUSTOMER

RECORD OF TELEPHONE CALL

CUSTOMER NAME: _____ DEALER: Jimmy Barton
BROOKS TRUE VALUE HOW.
ADDRESS: _____ ADDRESS: COURT SQ. - P.O. Box 296
ANDALUSIA, AL 36420
PHONE: _____ PHONE: (205) 222-6518
PRODUCT: M/200 BDL CODE/S/N: B6299888
CALIBER: 7M-08 Rem.

CUSTOMER'S ATTITUDE:

BEGINNING: _____ IRATE _____ ANGRY X CALM _____ PLEASED
AT END: _____ IRATE _____ ANGRY _____ CALM X PLEASED

CUSTOMER CONCERN: Calling on status of above rifle

RESOLUTION: Barton requested that we install new trigger assembly per our offer in letter of 1/18/89

COMMENTS: Barton advised he had not received our 1/18/89 letter of finding