

DATE: 11-22-85TIME: 10:01COMPLAINT NO.: 12:40RECORD OF TELEPHONE CALLCUSTOMER NAME: J.C. Bryan

DEALER: \_\_\_\_\_

ADDRESS: in file

ADDRESS: \_\_\_\_\_

PHONE: \_\_\_\_\_

PHONE: \_\_\_\_\_

(718) 763-3312PRODUCT: M1788 - 243

CODE/SN: \_\_\_\_\_

☐ PERSONAL INJURY ☐ PRODUCT DAMAGE ☐ PRESIDENTIAL ☐ OTHER

## CUSTOMER'S ATTITUDE:

BEGINNING: ☐ IRATE ☐ ANGRY ☒ CALM ☐ PLEASEDAT END: ☐ IRATE ☐ ANGRY ☐ CALM ☐ PLEASEDCOMPLAINT: Haven't rec'd gun yet.12:40 - Told customer gun shipped today (see attachment)

RESOLUTION:

COMMENTS: