

CUSTOMER COMPLAINT SUMMARY

Complaint No.	Code	Date	Received	Returned Product Tests		Casualty Defects/V&P
				Pressure Avg	CUPS Max Ind	
10424	S02N	- 12/81	07/21/82	527	572	None
10530	S02N	- 12/81	08/06/82	535	548	None
11091	S30I	- 11/81	12/07/82	537	583	None
11059	S25I	- 11/81	01/05/83	531	578	None
11059	S30I	- 11/81	01/05/83	495	523	None
11059	S02N	- 12/81	01/05/83	537	582	None
11720	S30I	- 11/81	04/11/83	516	559	1 Primer Leak
12071	S02N	- 12/81	06/13/83	No Unfired Returned		
12126	S25I	- 11/81	06/20/83	536	625	None
12150	S25I	- 11/81	06/27/83	539	573	None
12154	S02N	- 12/81	06/27/83	573	586	None
90468A	S25I	- 11/81	08/17/83 Bpt	555	614	None
90468B	S25I	- 11/81	08/17/83 Bpt	568	709	None
90468C*	S25I	- 11/81	08/17/83 Bpt	538	566	None
90468D*	S25I	- 11/81	08/17/83 Bpt	548	610	None
90468E	S25I	- 11/81	08/17/83 Bpt	586	670	None
90468F	S25I	- 11/81	08/17/83 Bpt	536	557	None
90468G	S25I	- 11/81	08/17/83 Bpt	576	724	1 Blown Primer 1 Primer Leak
90468H*	S30I	- 11/81	08/17/83 Bpt	518	531	None

Notes:

- (1) All pressures are corrected.
- (2) All head hardness & bridge thickness checks are OK.

* Returned case from customer.