

New file pls.

M/700

Accidental firing

DATE : 5/4/88
 TIME : 4:05
 FILE # :
 CALL IS TO FROM CUSTOMER

RECORD OF TELEPHONE CALL

CUSTOMER NAME: J. F. BUCKELEW DEALER: _____ADDRESS: 3531 SERENA CIR. S. ADDRESS: _____CHUNCHILLA, AL. 36521PHONE: (205) 675-4324 PHONE: _____PRODUCT: M/700 CODE/S/N: A6891981CALIBER: 243

CUSTOMER'S ATTITUDE:

BEGINNING: _____ IRATE _____ ANGRY ☒ CALM _____ PLEASEDAT END: _____ IRATE _____ ANGRY ☒ CALM _____ PLEASED

CUSTOMER CONCERN: GUN ALLEGEDLY FIRED WHEN OPENING
BOLT, ALSO WHEN CLOSING BOLT. DOES NOT DO IT
CONSISTENTLY. GUNSMITH SAYS: BAD FIRE CONTROL.

RESOLUTION Called customer 6/21/88 - told him trigger had been
adjusted improperly outside factory - told him we would
try to re-adjust to factory specs. if possible, if not we would
replace trigger assembly & a charge would be made. O.K. with him
 COMMENTS: Gun bought and used. Has had about
two years.