

Remington



REMINGTON ARMS COMPANY, INC.

SPORTING ARMS-AMMUNITION-TARGETS-TRAPS

ILION, NEW YORK 13357

TELEPHONE (315) 694-9961

OCTOBER 1, 1990

Mr. Richard Burtness
1520 Hunter Drive
Wayzata, MN 55391

Dear Mr. Burtness,

Examination, repair and shipment has been made on your Model 700 .375 H&H caliber rifle, Serial #C6290174, which Burger Brothers returned to us for feeding and alleged accidental firing problems.

Our examination of the magazine box showed that the magazine spring was out of position causing the magazine follower to stick which prompted the feeding problem. This situation has been corrected at no charge.

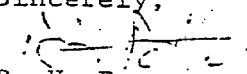
Analysis of the trigger assembly showed the assembly was adjusted outside the factory to unsafe specifications. The trigger weight of pull was outside specifications at 2-1/2 pounds. Additionally, the critical rear sear engagement screw was altered, again, outside Remington specifications.

Although our expert could not duplicate your expressed trigger assembly incident, any outside Remington specification alterations to the trigger assembly could lead to a malfunction such as you experienced.

As a gesture of goodwill, we no charge replaced your maladjusted trigger assembly with a new one which we know is safe in every respect. Therefore, you can use the rifle with every confidence.

We apologize for any associated inconvenience experienced, Mr. Burtness, and wish you every future hunting and shooting success.

Sincerely,


R. H. Potter
Supervisor
Product Service

RHP/bcy
cc: Pete Jackson
Burger Bros.

Richard Burtness
MN