

Remington.



REMINGTON ARMS COMPANY, INC.

SPORTING ARMS-AMMUNITION-TARGETS-TRAPS

ILION, NEW YORK 13357

TELEPHONE (315) 894-9961

Mr. Sanders Byrd
Rt. 1 Box 178
Woodlawn, Va 24381

December 15, 1986

Dear Mr. Byrd:

This is in reply to your recent letter regarding your Model 600 and the alleged firing upon safety release problem you experienced.

We are most interested in determining the cause of the problem. Therefore, we ask that you please package the rifle and send it via United Parcel Service, Transportation C.O. D. to:

Remington Arms Co., Inc.
Attn: R. H. Potter, Supervisor
Product Service
Ilion, N.Y. 13357

Enclosed for more timely service are 3 blaze orange stickers which you should affix to both butt ends and to the top of the outside of the package containing the firearm.

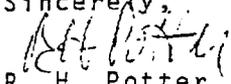
Also, please include a copy of this letter in with the rifle, and any automobile repair receipts involved.

Upon receipt of the firearm, our experts will try to duplicate the incident and if the rifle is found at fault, we will install a new fire assembly at no charge, and assume responsibility for your car bills.

Should we find nothing wrong with the fire assembly, and not be able to duplicate the incident, as a gesture of goodwill, we will install a new fire assembly in the rifle, again at no charge. In this respect, you can regain 100% confidence in the rifle as the related part will have been replaced with the new one.

Thank you for calling this matter to our attention, Mr. Byrd, and we are waiting to be of further service.

Sincerely,


R. H. Potter, Supervisor
Product Service

RHP:cm