

make file, pls.

DATE : 11/2/88
TIME : 3:30 P.M.
FILE # : _____
CALL IS TO/FROM CUSTOMER

RECORD OF TELEPHONE CALL

CUSTOMER NAME: KIRK CAMPBELL DEALER: Bickford's Gun Repair
ADDRESS: _____ ADDRESS: 426 N. MAIN ST.

JOPLIN, MO. 67801
PHONE: _____ PHONE: (417) 781-6440
GERRY Bickford
PRODUCT: Model 700 CODE/S/N: A6283184
CALIBER: 25-06 CI Apr. '76

CUSTOMER'S ATTITUDE:

BEGINNING: _____ IRATE _____ ANGRY _____ CALM _____ PLEASED
AT END: _____ IRATE _____ ANGRY _____ CALM _____ PLEASED

CUSTOMER CONCERN: GUN BEING BROUGHT ^{TO Bickford} FOR EXAMINATION.
CLAIM, BY INSURANCE AGENT, TO BE 12 YRS. OLD(?).
SHOT BLOCK ON TRUCK.

RESOLUTION: WILL KEEP US POSTED. WONDER ABOUT AGE OF GUN
AND FEELS TRIGGER PROBABLY TAMPERED WITH. GUN MADE
APR. '76.

COMMENTS: ^{Bickford} CALLED BACK ON DEC. 22. SOMEONE HAD BACKED
TRIGGER OVERTRAVEL SCREW WAY OUT. TRIGGER WOULD
NOT COME BACK. SCREW RELEADED WITH FINGERNAIL POLISH.