

DATE: 6/7/93
TIME:
FILE #:
CALL IS TO FROM CUSTOMER

RECORD OF TELEPHONE CALL

CUSTOMER NAME: Rich Carthen DEALER:
ADDRESS: ADDRESS:

PHONE: PHONE:
PRODUCT: Mechanix 600 CODE/S/N:
CALIBER: .222

CUSTOMER'S ATTITUDE:

PD XBEGINNING: IRATE ANGRY CALM PLEASEDAT END: IRATE ANGRY CALM PLEASED

CUSTOMER CONCERN: Customer left phone message to return
his rifle as his attorney and engineers
disagree w/ our 6/4/93 communicated
findings.

Reported this to J. Hutton who said to

RESOLUTION: advise Mr. Carthen that we're, at his
request, returning gun and that, also, we're
issuing to him a report of our findings.
I left this message on Mr. Carthen's ans.

COMMENTS: machine on 6/8/93 at 10:27 EST. RNP