

Jim - Gun coming to fix
your att. I flagged it for
you. Can use this to set
up file. Roger

DATE : 11/30/90
TIME : 10:15 AM
FILE # :
CALL IS TO ~~FROM~~ CUSTOMER
Then

RECORD OF TELEPHONE CALL

CUSTOMER NAME: Mr. Robby ^{CHANDLER} ~~Chandler~~ DEALER: Cracker Neck.
ADDRESS: (PO Box 543) Rt 1 ADDRESS:
Big Stone Gap VA 24219
PHONE: (703) 523-3540 PHONE:
(703) 523-0967
PRODUCT: M/7 CODE/S/N: 7636542
CALIBER: 7mm-08

NOT ON TARD

CUSTOMER'S ATTITUDE:

BEGINNING: IRATE ANGRY X CALM PLEASD
AT END: IRATE ANGRY X CALM X PLEASD

CUSTOMER CONCERN: ① also hard off safe at times
Gun Hiss (light indent) ② * allegedly,
when deer hunting, gun misfired, then
accidentally discharged when Mr. Chandler
worked bolt action (follow down) - happened
twice, allegedly. However, Mr. C. now says
RESOLUTION: gun works fine in every respect.
Rifle coming off JAG for exam + rep by.

COMMENTS: Bought gun 2nd hand at gun show
looks in new condition. Nice guy. Wants
a new trigger assembly even if we can't duplicate.