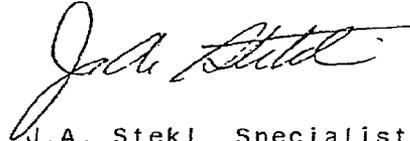


-2-

Thank you for bringing this matter to our attention, and we look forward to the opportunity to be of service to you.

Sincerely,

A handwritten signature in black ink, appearing to read "J.A. Stekl". The signature is written in a cursive style with a large initial "J" and a long horizontal stroke at the end.

J.A. Stekl, Specialist  
Product Services

JAS:tpp