

*Pls. set up file*DATE : 11/16/98
TIME : 2:50
FILE # : _____
CALL IS TO FROM CUSTOMERRECORD OF TELEPHONE CALLCUSTOMER NAME: MR. SHELDON CAIS DEALER: _____ADDRESS: P.O. Box 693 ADDRESS: _____GAINESVILLE, MD 651695PHONE: (417) 679-4867 PHONE: _____PRODUCT: M/700 BDL CODE/S/N: B6888309CALIBER: 30-06CUSTOMER'S ATTITUDE:*P.D. - touch transmission*BEGINNING: _____ IRATE _____ ANGRY ☒ CALM _____ PLEASEDAT END: _____ IRATE _____ ANGRY ☒ CALM _____ PLEASEDCUSTOMER CONCERN: *Bolt would not stay in receiver, Mr. Eichenlaub bolt & locked it down in my gun case, instantaneously the gun fired & pulled hit transmission*

RESOLUTION: _____

COMMENTS: *Is sending rifle in to my attention for examination*