

July 13, 1987

R.T. Cole
R.F.D. #2 Box 2305
S. Paris, ME 04281

Remington Arms Company
Ilion, New York 13357
Attn: Ken Green
Product Service Manager

Re: Model 700 7MM Magnum Serial No. 6770426
Gun Malfunctioning Discharge

Dear Mr. Green;

In April of 1986 I spoke with Remington's Mr. Heath regarding a gun malfunction. He gave me your name and these instructions: write a letter describing the problem, enclose it with the gun, and mark both ends of the box "Ken Green".

Problem: To describe the problem, I must describe the circumstances relating to the fire arm discharge. While on a stand on a relatively cold (high teen's) day in freezing rain, I took aim and "pulled" the trigger. Nothing happened. Assuming that the firing mechanism had not cocked, I quietly operated the bolt, ejecting one shell, and chambering another. When I closed the bolt, the gun discharged. After a brief reconciliatory period, I made the assumption, incorrectly, that I must have somehow had a finger on the trigger (a poor and unlikely practice, but I blamed it on the excitement of the moment). I operated the bolt mechanism again and again, and each time I closed the bolt, the gun would discharge. I unloaded the gun, and began operating the bolt. Every time the bolt closed, the firing pin "clicked/fired". I attempted to field warm and dry out the bolt assembly, and the fire arm operated properly. About an hour later, I tested the firing mechanism, and again the malfunctioning discharge prevailed. I immediately discontinued all hope of hunting this day, and left the woods. That night the bolt mechanism was disassembled, soaked in kerosene, and cleaned. There was a small amount of moisture present (about what one might expect after a rainy day hunt).

Several "knowledgeable" friends and one part time backwoods gunsmith have said that the gun "should" (!!!) be all right. The gun now tests just as it should, even when the bolt assembly has been left in the freezer just prior to testing.

I had intended to send the gun to you last spring, but due to the circumstances accounted in the above paragraph, I did not. However, throughout