

RD-6932

DATE: 11/27/70
 TIME: 10:46
 FILE #:
 CALL IS TO FROM CUSTOMER

RECORD OF TELEPHONE CALL

CUSTOMER NAME: Ray H. Collins ^{→ retired} DEALER: _____
 ADDRESS: 194 Pine St. ADDRESS: _____
Box 264
 PHONE: Danville NH PHONE: _____
603-382-5259 03819
 PRODUCT: 700 CODE (S/N) A6605660
 CALIBER: .308 → not on recall

CUSTOMER'S ATTITUDE:

BEGINNING: _____ IRATE _____ ANGRY X CALM _____ PLEASED
 AT END: _____ IRATE _____ ANGRY X CALM _____ PLEASED

CUSTOMER CONCERN: Customer stated gun has allegedly
fired on safety release twice. He stated
he "thinks" that his finger wasn't on
the trigger either time.

RESOLUTION: gun being rushed to BHP for exam
& reply. gun flagged to BHP.

COMMENTS: Rifle is of the bolt lock type. Customer
claims gun given to him new and no one
has ever adjusted the trigger any.