

INCOMING
BLAZE ORANGEDATE: 11-19-85TIME: 9:30 amCOMPLAINT NO.: 10:10

RECORD OF TELEPHONE CALL

CUSTOMER NAME:

Mr. Robt. Cook - called Austin Bell 11-18-85

DEALER:

Peter Sport Shop

ADDRESS:

206 Hattie St.
Marinette WI

ADDRESS:

AIT Dan
330 French St.

PHONE:

54143
(715) 735-3201

PHONE:

Peshigo WI 54151
(715) 582-3681

PRODUCT:

M/SEVEN 308 (new)
FSR

CODE (SN):

7640847☒ PERSONAL INJURY ☐ PRODUCT DAMAGE ☐ PRESIDENTIAL ☐ OTHERthumb - 3 stitches

CUSTOMER'S ATTITUDE:

BEGINNING: ☐ IRATE ☐ ANGRY ☒ CALM ☐ PLEASEDAT END: ☐ IRATE ☐ ANGRY ☒ CALM ☐ PLEASEDCOMPLAINT: FSR - Pushed safety to fire position & gunfired - recoil cut his thumb (2 wks ago)Did he disassemble gun? No. But fired it abt
6 times 1st time. 2nd time he fired &

RESOLUTION:

gun wouldn't come off safety - had to
manipulate safety switch. Sometimes gun wouldn't
come off safety to fire

COMMENTS:

Dealer gave him new gun & how old wasDealer sending me defective rifle
for replacement.