

DATE : 10-2-87

TIME : 2:11 - call 66

FILE # : in 162

CALL IS TO/FROM CUSTOMER

RECORD OF TELEPHONE CALL

CUSTOMER NAME: Dan Cox DEALER: Darnells NGR

ADDRESS: _____ ADDRESS: _____

PHONE: _____ PHONE: _____

PRODUCT: Customized XP CODE/S/N: _____

CALIBER: _____

CUSTOMER'S ATTITUDE:

BEGINNING: _____ IRATE X ANGRY _____ CALM _____ PLEASEDAT END: _____ IRATE _____ ANGRY _____ CALM X ^{Very} PLEASEDCUSTOMER CONCERN: Disposition? Said Per JAG/DOA thatbolt & whole gun has been modified & is out ofwarranty. Velocity sites & even bolt playhas been ground down. ~~Some~~ holesdrilled in action. Gun policy is thatRESOLUTION: we don't repair modified guns unlessour complete fault. NGR stations are indep.businessmen & responsible for our own actionneeds to be test fired w/ inertia weightCOMMENTS: (part of stock) & ship out w/ stockInertia weight Disposition - Return gun as rec'd.& we're sending a NC bolt handle to him. also will call* liability & treatment by Don Darnell (sanction byATA & INHMSA for lying & cheating - liability & treatmentwas a give a shit attitude - acted as if he didn't care.