

DATE : 8-14-87  
 TIME : 1:34  
 FILE # :  
 CALL IS TO/FROM CUSTOMER

RECORD OF TELEPHONE CALL (CAME FROM)

CUSTOMER NAME: Daniel Cox DEALER: Guns & Game  
 ADDRESS: Bloomington IL 61701 ADDRESS: Ron Hamilton  
 PHONE: (309) 828-1567 PHONE: (309) 828-1411 61701  
 PRODUCT: LP-100 CODE/S/N: \_\_\_\_\_  
 CALIBER: \_\_\_\_\_

## CUSTOMER'S ATTITUDE:

BEGINNING: \_\_\_\_\_ IRATE \_\_\_\_\_ ANGRY ☒ CALM \_\_\_\_\_ PLEASED  
 AT END: \_\_\_\_\_ IRATE \_\_\_\_\_ ANGRY ☒ CALM \_\_\_\_\_ PLEASED

2 mos ago  
 CUSTOMER CONCERN: He rec'd confirmation that gun in  
AS + ~~who~~ would be shipped in 6 weeks. STATUS?  
I checked w/ dlr who said Mr. Cox sent in gun.  
I checked back w/ Mr. Cox who said he sent it put  
with Guns & Game's <sup>ret.</sup> address, Mr. Cox to make a  
 RESOLUTION: few calls to get it on ser.# + call me back.

COMMENTS: \_\_\_\_\_  
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