

DATE : 5-8-87  
 TIME : 11:05  
 FILE # : \_\_\_\_\_  
 CALL IS TO FROM CUSTOMER

RECORD OF TELEPHONE CALL

CUSTOMER NAME: Mr. Daniel Cox DEALER: \_\_\_\_\_  
 ADDRESS: 108 Kreitzer St. ADDRESS: \_\_\_\_\_  
Bloomington IL 61701  
 PHONE: (309) 828-1567 PHONE: \_\_\_\_\_

PRODUCT: XP-100 - ~~7mm~~ CODE/S/N: \_\_\_\_\_  
 CALIBER: 7mm Intl. rebarreled  
customized w/ vertical sites

CUSTOMER'S ATTITUDE:

BEGINNING: \_\_\_\_\_ IRATE \_\_\_\_\_ ANGRY X CALM \_\_\_\_\_ PLEASED  
 AT END: \_\_\_\_\_ IRATE \_\_\_\_\_ ANGRY \_\_\_\_\_ CALM X PLEASED

CUSTOMER CONCERN: Brought gun to Darnells IL (Rem)  
for pitting on bolt handle - asked them to  
grind little pits off - But they welded  
bolt & changed its configuration by stick  
welded which left carbon marks.

RESOLUTION: Sent gun to VHP in BPT - Told  
him gun would eventually get to me  
& JHS & VHP would see what we can do for him

COMMENTS: \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_  
owns 2 XPs + lots of Rem & like products.