

NOTE-PRODUCT LIABILITY
PERSONAL INJURY

COMPLAINT REPORT

WHITE
PINK
G. ROD
YELLOW
BLUE
GREEN

OR LUNAR
ARMS-ARMS SERVICE DIV. (GUN
AMMO-AMMO. MARKETING DIV.
MGR. FIELD SERV. RPT.
REGIONAL OFFICE
ORIGINATOR
PACKED WITH EXHIBIT

Complaint registered by Mr. Bruce Fornshell Date 4/20/79
 Town Camden State Ohio 45311 Representative Bob Clavin 4-1
 Street and No. or Rural Route No. 141 West Central
 Purchased Through { 1. Wholesaler OSHI, Dayton, Ohio
 { 2. Dealer Dave's Gun Gallery, 6971 Brookville-Salem Rd., Brookville, Ohio 45302
 PRODUCT INVOLVED 700-BDL 243 Win. caliber
 AMMUNITION INDEX NO. CODE NO. FIREARMS MODEL NO. 6537717
 NATURE OF COMPLAINT—Report Details Fully

While removing bolt from above gun in his pick-up truck - gun discharged blowing
 a large hole in door on passenger side - missing his girl friend by limb.
 according to Mr. Fornshell.

WHEN
COMPLAINT
REGISTERED
IS ON

AMMUNITION—Report make and type of Firearm used.

FIREARMS — " " " " " " Ammunition used. unknown

TARGETS — " " " " " " Trap used.

TRAP — " " " " brand of Targets used.

Did you find by actual test complaint was justified? Yes _____ No _____

State your recommendations for adjustment:

A. Replacement to _____

B. Issue credit to _____

C. Repair product—Charge to _____

D. Other recommendations _____

Check if
no charge

Did you make an adjustment? Yes _____ No XX

If so, report nature of adjustment fully.

NOTE - If gun was at fault-customer expects Remington to purchase a new door for
 his pick-up truck.

Exhibit returned to Ilion, N.Y. Date returned 4/21/79 Check if product was not returned _____
 Quantity returned 1 only 700-BDL 243 Win. caliber If ammunition, (same code) amount in stock and location _____
 Shipper's Name and Address Dave's Gun Gallery 6971 Brookville-Salem Rd. Brookville, Ohio 45302
 Indicate how shipped. Express _____ Freight _____ Parcel Post UPS

NOTE: Do not return products unless authorized a supervisor with company policy.
 Do not fail to keep all required data with actual complaint's name and address if different from shipper.