

DATE

TIME

FILE #:

CALL IS TO (FROM) CUSTOMER

RECORD OF TELEPHONE CALL

CUSTOMER NAME:

DEALER:

ADDRESS:

ADDRESS:

PHONE:

PHONE:

PRODUCT:

CODE/S/N:

CALIBER:

CUSTOMER'S ATTITUDE:

BEGINNING:

IRATE

ANGRY

CALM

PLEASED

AT END:

IRATE

ANGRY

CALM

PLEASED

CUSTOMER CONCERN:

MR. Puller was calling for his nephew
 Junior Sykes - new gun fired and wounded him, changed
 another round, still no hit, changed round, and changed
 another round, again with no hit, handed rifle to hunting party
 member, rifle alleged fired without hitting anyone.

RESOLUTION:

COMMENTS:

Welder examines the trigger would not move or reset
 Rifle being returned to my other gun shop.
 Closed in system 11/30/89