

DECEMBER 8, 1987

REMINGTON ARMS INC  
ARMS SERVICE DIV.  
ILION, NEW YORK 13357

DEAR SIRs,

THE REMINGTON MODEL #243 ENCLOSED IN THIS PACKAGE IS THE RIFLE THAT WHITNEL OUTDOORSMAN, 1613 NORWOOD ST. , LENOIR, NC. TELEPHONED YOU ABOUT ON NOVEMBER 25, 1987.

I PURCHASED THIS RIFLE LAST NOVEMBER. IN NOVEMBER, THE FIRST TIME MY HUSBAND TOOK IT HUNTING, IT WAS LYING BETWEEN THE SEATS IN OUR NEIGHBORS JEEP. THEY WERE AT A SERVICE STATION, AND OUR NEIGHBOR WAS CHECKING THE AIR IN HIS TIRES. HE KICKED ONE OF HIS TIRES AND THE RIFLE FIRED, MAKING A LARGE HOLE IN THE FLOOR OF HIS JEEP. MY HUSBAND JUST ASSUMED IT WAS A FREAK ACCIDENT, SO HE DID NOT RETURN IT THEN.

SINCE THE FIRST DAY I PURCHASED THE GUN, THE BOLT WOULD COME ALL THE WAY OUT WITHOUT MASHING THE RELEASE BUTTON. ALTHOUGH MY HUSBAND REALIZED IT WAS NOT SUPPOSE TO DO THAT, HE DID NOT THINK ABOUT HOW IT WOULD AFFECT THE SAFETY OF THE RIFLE.

THIS LAST EPISODE SCARED US ENOUGH TO TAKE THE RIFLE BACK.

WHEN MY HUSBAND WENT HUNTING THANKSGIVING WEEK, HE GOT OUT OF THE TRUCK, AND TOOK THE GUN OUT OF THE GUN RACK TO LOAD IT. HE STARTED TO PUT A ROUND IN THE CHAMBER, PULLED THE BOLT BACK, AND THE BOLT CAME ALL THE WAY OUT OF THE GUN. HE PUT THE BOLT BACK IN, PUSHED THE BOLT FORWARD AND THE ROUND WENT INTO THE CHAMBER. HE LOCKED THE BOLT DOWN, LAID THE RIFLE IN THE SEAT UNTIL HE COULD PUT ON HIS HUNTING SUIT. HE REACHED BACK INTO THE TRUCK PICKED UP THE RIFLE BY THE STOCK WITH HIS LEFT HAND, CHECKED THE SAFETY WITH HIS RIGHT THUMB, PUSHED THE SAFETY FORWARD AND THE GUN DISCHARGED. IN BOTH INSTANCES, THE TRIGGER WAS NEVER TOUCHED.

THE GENTLEMAN AT THE STORE, WHITNEL OUTDOORSMAN, WHERE I PURCHASED THE RIFLE, EXAMINED THE GUN AND SAID THERE WAS A PIECE MISSING. HE SAID IT APPEARED TO HIM IT HAD COME FROM THE FACTORY IN THAT CONDITION.

HE TOLD US TO ENCLOSE TWO ESTIMATES OF THE DAMAGE TO OUR TRUCK, WHICH WAS EXTENSIVE, AND IF IT WAS DECIDED THERE WAS A DEFECT IN THE RIFLE, YOU WOULD HELP US BY REIMBURSING US FOR THE COST OF DAMAGES, PLUS REPAIRING OR REPLACING OUR RIFLE.

THE SHELL WENT THROUGH THE SEAT, ALMOST THROUGH THE FRAME, BOUNCED BACK MAKING ANOTHER HOLE IN THE SEAT AND THEN GOING THROUGH THE DOOR ON THE PASSENGERS SIDE.

THE DAMAGE WAS EXTENSIVE, BUT IN BOTH INSTANCES, IT WAS A MIRACLE SOMEONE WAS NOT INJURED OR KILLED.