

Remington-Union Carbide
 Remington-Union Carbide
 Division, New York 10001

June 30, 1990

Subject: M-100

Dear Sir:

I'm writing in response to your letter regarding the repair of my Remington firearm which I received the week of April, 1989. I feel that after reading your letter you did not understand my intentions and its taken up to now for me to get over my anger to respond. In 1981 I purchased a supposedly new M-100, 30-06 Remington rifle, this rifle however did not come with a owners manual or warranty certificate but did come with scratches and dents and not being able to find another rifle like this one in the Twin Cities I decided not to question this one. That fall while firing this firearm for the first time my rifle dry fired two rounds out of ten times and by the same recurring problem the next fall dry firing three rounds out of twenty. In the following year I brought my firearm into be serviced by one of your reputable service centers but when my rifle was returned the problem of dry firing was not resolved and there was severe