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April 4, 1994

Remington Arms Co. Inc.  
Customer Service Department  
14 Hoefler Ave.  
Ilion, NY 13357

Dear Sir or Madam,

Enclosed is a Remington Model 700, .270 Winchester, bolt action rifle, serial number 298807.

This rifle has misfired twice, both times while I was closing the bolt. These incidents occurred while I was hunting. Several weeks ago, I saw on 60 Minutes that there have been allegations that this model rifle tends to misfire. I hope you can recognize that there is a problem with this individual rifle and make the appropriate repairs, or changes. If this problem is due to a design defect, please let me know how you can address that situation.

I have hunted for two decades, and have harvested many deer, elk and moose with this very rifle. It shoots straight. Unfortunately, it also shoots when you don't pull the trigger. I quit using the rifle after the second misfire. I grew up shooting .22 caliber rifles in competition, and it was during that time that I learned gun safety (which is a good thing since both misfires occurred while I was around other people).

Please let me know how you can proceed in this situation. A reply that there is nothing wrong with this rifle would be insufficient. I will never have any confidence that this rifle is safe, and therefore will never use it again in its current condition. I could never in good conscience sell the rifle either. Guns are inherently dangerous enough.

I have been a fan of Remington Firearms for quite some time. Until the misfire problems, this rifle had been my favorite choice from my gun cabinet. I hope we can come to a satisfactory resolution.

Sincerely,

Robert Ekey

P.S. Daytime phone number is 406-586-1593