

DATE : 9/14/88
TIME : 2:15
FILE # : _____
CALL IS TO FROM CUSTOMER

RECORD OF TELEPHONE CALL

CUSTOMER NAME: JEFF FABRE DEALER: PINE TO PRAIRIE Gunsmithing
ADDRESS: RR#2 ADDRESS: _____
WAUBUN, MN. 56589
PHONE: (218) 983-3443 PHONE: _____
PRODUCT: M/700 CODE/S/N: A6309854
CALIBER: 243

CUSTOMER'S ATTITUDE:

BEGINNING: _____ IRATE _____ ANGRY X CALM _____ PLEASED
AT END: _____ IRATE _____ ANGRY _____ CALM X PLEASED

CUSTOMER CONCERN: Fires at times when safety is released &
when bolt is being closed.

RESOLUTION: Called Fabre 11/1/88 - told him we could find no fault with
Tupper assembly safety - customer would prefer assembly be
replaced - told him we would do so at no charge as good-will
gesture

COMMENTS: 1) Rifle is being sent to my attention for examination

2) FABRE did state that he had re-adjusted trigger pull
because it was very light.