

BARBER - Kinzer PPS GAL RE0001799

To: KOG, MJK & DJS

REPAIR GUN UPDATE FUNCTION: 1 (N) EXT (F) REV (U) PDATE (I) NQ (E) XACT 03/04/93
 ENTER REPAIR NUMBER -----> 9225004 14 32 31
 SERIAL NO: S6214880 NEW SERIAL NO: MODEL: 700
 FROM: (CUST NUM: 005411) GRICEGUNSH GA/CAL: 300WIN
 GRICE WHOLESALE TYPE: MAG/SS
 216 REED ST ACCESSORIES: W/STUDS
 PO BOX 1028
 CLEARFIELD PA 16830
 SHIPPED TO:

DATE CODES: DM 9-92
 OTHER ACCESSORIES:

COMMENTS:

DATES: TO FROM
 RECEIVED 11 17 92 GALLERY 02 26 93 00 00 00 ENTERED BY: JJM
 OPENED 11 20 92 PROD SERV 12 03 92 12 07 92 REPAIRMAN: REF
 ESTIMATED 12 08 92 TAG GUNS 00 00 TYPIST:
 PROMISED 00 00 00 REJECTED 00 00 CORRESPONDENT:
 REPAIRED 00 00 00 CASH RECEIVED:\$ 0.00 BILL TYPE: N
 SHIPPED 00 00 00
 BILL TYPE PF1=VIEW DETAIL PF2=REPRINT R&E PF3=PRINT R&E PF5=CUST MAINT

REPAIR NUMBER: 9225004 NO CHARGE EST/LETTER LSTD 03/04/93
 CUSTOMER NAME: GRICE WHOLESALE 14 32 37

REQUEST: AFTER WORKING ACTION A FEW TIMES, THEN FIRING PIN WOULD
 NOT COCK, IF BOLT WAS CLOSED WITH SAFETY ON, WOULD FIRE
 WHEN SAFETY WAS RELEASED -
 MAIN FAULT: NO FAULT FOUND - COULD NOT DUPLICATE COMPLAINT - RIFLE AND
 TRIGGER ASSEMBLY OPERATE NORMALLY IN EVERY RESPECT -
 TRIGGER PULL - 5 1/2 LBS.; SEAR-LIFT .0135"
 DATE OF MFG: 09-92
 PARTS: \$ 0.00 1 97490 TRIGGER ASSEM (SS)
 LABOR: \$ 0.00 REPAIR - NO CHARGE PER K. GREEN

REPAIRMAN'S INITS: REF NUM OF WKS: 03 CORRESPONDENT'S INITS:
 TOTAL VALUE:\$ 0.00 PF1 = INQ PF2 = ESTIMATE
 NO MORE DATA AVAILABLE FOR THIS REPAIR

On 12/8/92 we estimated a 1/2 price trigger replacement purely as a gesture of goodwill. Product service found nothing wrong w/ the gun. We never received a response to our estimate so the gun has been here all this time. The first we knew of the problem was when K. Green sent us a slack message from W. Beckman. Last week Ken agreed to replace the trigger w/c and return. The gun is in the gallery. KAC 3/4/93