

DATE: 2/24/92

TIME: 10:15

FILE #: _____

CALL IS TO / FROM CUSTOMER

RECORD OF TELEPHONE CALL

CUSTOMER NAME: John Ziemelis

DEALER: Gander MT

ADDRESS: 8824 Mary Dr.

ADDRESS: Box 128 - Hwy 102

Racine, WI 53406

Wilmet, WI 53197

PHONE: (414) 633-2431 x1017

PHONE: 414 862-3350

shop - 3351

PRODUCT: _____

CODE/S/N: _____

CALIBER: _____

CUSTOMER'S ATTITUDE:

BEGINNING: _____ IRATE _____ ANGRY X CALM _____ PLEASED

AT END: _____ IRATE _____ ANGRY X CALM _____ PLEASED

CUSTOMER CONCERN: cust brought in 3 toopeers & wanted dr.
to check trig assys. 1st gun, Gander called
out 800# & for grand not under recall. Then
Gander checked trig assy - dr not too much
oiled. Cust left & brought in 2 more guns

RESOLUTION: a ss 335 + another not dr. Still have
these + haven't done another Dr. said cust
has by memory statistics like 1% of 700 trig
fail, had clippings from TX on 600 + 600 + TX

COMMENTS: 10,000 down set, all states + papers on TARP
recall. Wants RCR to give him required
affidavits for all guns requiring trig assays
subed in. did not do as he wanted them sent
coming. Told him to send guns to him
to do w/ a gun, he now has? RBS