

BARBER - Kinzer PPS GAL RE0001928
6/9/89 - 500 CA
05HQ - 500 CA
Dayton OH

DATE : 10/25/89
TIME : 1:04 PM
FILE # :
CALL IS TO FROM CUSTOMER
thru

RECORD OF TELEPHONE CALL

CUSTOMER NAME: _____ DEALER: David Godby
ADDRESS: _____ ADDRESS: Dave's Outdoor Life

3254 S. Hwy 27
PHONE: _____ PHONE: Somerset, KY 42501
606 678-4855
PRODUCT: M/700 Mt rifle CODE/S/N: C6247027
CALIBER: .270 5/10/88 shipped to

05HQ - CA
(Sacramento)

CUSTOMER'S ATTITUDE:

BEGINNING: _____ IRATE _____ ANGRY X CALM _____ PLEASED
AT END: _____ IRATE _____ ANGRY _____ CALM X PLEASED

CUSTOMER CONCERN: Ex employee bought ^{new} gun for his
11 yr. old nephew. Gun would fire allegedly
upon bolt closing. Gun ret. to dlr.
& they worked "adjusted trigger"
& gun would still allegedly fire
RESOLUTION: upon bolt closing.

Dlr. sending gun into DTS. Gun
flagged under DTS' name.

COMMENTS: Dlr. wants fast turn around & stated
even if we can't duplicate, he wants
new trig arys in gun.